

Seminar on Hospitality

Syllabus Number MAN-108
Elective 2 credit
YAMANAKA, Saeko

1. Course Description

In this course, we will concentrate on how hotel staff drives hospitality into action, whatever the guest requires from the point of view of hospitality management. Group discussions based on concrete cases, will be put into action by role play. Lecturers with expertise may be invited to give presentations.